



**Re: Data Subject Access Request**

Dear Valued customer,

Regarding your recent data subject access request below is a list of our partners that we work with to help us with our detection and prevention of fraud as well as Identity verification. If you require information that is held by U Drive Cover Ltd or any of our fraud prevention and ID verification partners, please complete the relevant form below.

Partner Company Name	Subject Access From	Return Address
U Drive Cover Ltd	(Please See Template on Page 2)	<a href="mailto:Customer.services@udrivecover.com">Customer.services@udrivecover.com</a>
Synectics Solutions	<a href="https://www.synectics-solutions.com/Portals/0/pdf/Data%20Subject%20Access%20Request%20Form%20(003).pdf">https://www.synectics-solutions.com/Portals/0/pdf/Data%20Subject%20Access%20Request%20Form%20(003).pdf</a>	Compliance Team Synectics Solutions Ltd PO Box 3700 STOKE-ON-TRENT ST6 9ET
Lexus Nexis	<a href="https://www.lexisnexis.com/global/privacy/en/privacy-centre-uk.page">https://www.lexisnexis.com/global/privacy/en/privacy-centre-uk.page</a>	Lexis House 30 Farringdon Street London, EC4A 4HH
Experian	<a href="https://www.experian.co.uk/consumer/data-access/confirm.html?">https://www.experian.co.uk/consumer/data-access/confirm.html?</a>	Online Form

Please contact the above companies to request any information held. Each company will have their own process of data

We will only use your information on the basis that it is necessary to administer your insurance contract or help you make a claim. Where we need to pass information to other firms, it will only be for that purpose. These firms will be Insurers, other insurance brokers, price comparison sites and firms handling claims. It includes finance providers and firms that process or administer our records.

When we contact you, it will either be for the above reason, or because we have a legitimate interest in marketing related products. For any other marketing it will only be with your consent and you will be able to withdraw your consent or unsubscribe easily at any time. If we must transfer information to a third country outside the EU, we will only do so if a similar level of protection applies. If we need to obtain information which is by nature sensitive, we will only do so on the basis that it is in the public interest – for example to fight crime, prevent fraud or to make sure insurance is available.

All information held by U Drive Cover Ltd and its partners is held in line with our/their data retention policies. Further details which can be found at <https://www.udrivecover.com/privacy/>

If you require any further information, please contact our customer services team on 0333 400 1060.

Kind Regards,





## U Drive Cover Subject Access Request Form

First Name	
Surname	
Vehicle Registration	
Client Reference <i>(If available)</i>	
Current Address	
Postcode	
Date of Birth	
Telephone Number	
Email Address	

All access requests to protect the data requested must be accompanied with **2 forms** of identification. The following identification is acceptable

- Driving Licence
- Passport
- Bank Statement
- Council Tax Bill
- Utility Bill (Gas, water or electric within the last 3 months)
- Letter form DWP
- Mortgage Statement (within the last 3 months)

All data requests will be actioned in line with U Drive Cover Ltd's privacy policy. All forms must be sent to [customerservices@udrivecover.com](mailto:customerservices@udrivecover.com). Please note that data requests can take up **to 10 working days to action.**